

# ***GEORGETOWN COUNTY SHERIFF'S OFFICE***



Carter Weaver, SHERIFF

## **Memorandum**

**To:** County Council

**From:** Carter Weaver, Sheriff

**Date:** 11/22/19

**Re:** Letter of Recommendation – Upgrade of 9-1-1- Recording Equipment

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It is the recommendation of my office to utilize funding from the Emergency Telephone Fund and 80% re-imbursement from the state 9-1-1 fund to replace/upgrade the current 9-1-1 Communications Recording System/Equipment. The recording system records all telephone lines (9-1-1, Emergency and Non-Emergency) and radio traffic for all agencies dispatched by the Georgetown County Emergency Communications Center. State law requires that this information be recorded and stored. Currently The Georgetown County Emergency Communications Center is operating a recording system purchased through Carolina Recording Systems which became operational in 2011 (approaching 9 years in operation). The equipment is on Windows XP, which is at the end of life and is outdated on the features needed..

The new recording equipment from Carolina Recording Systems meets the next generation standards for 9-1-1 recording equipment and the requirements. Some of the new features include increased storage capabilities, the ability to redact sensitive medical and juvenile information, recording screen shots of the 9-1-1 call screen, allowing for

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quality assurance reviews and an increase in the ability to search and locate vital information. They offer 24/7 support/monitoring and unlimited training. During hurricanes and other crucial events they maintain communications with the center and make sure the recorder stays in operation.

Staff from the Sheriff's Office, Communications and County, have reviewed the proposal and have all agreed that the best interest of the county would be to procure the new recording equipment from Carolina Recording Systems

Carter Weaver

Carter Weaver, Sheriff

11/22/19

Date